2021 F-150/Raptor Pre-Delivery Service Record

Vehicle Identification Number (VIN)

Dealer Stock Number: _____

Pre-Delivery Inspection Date: _____

1. Run OASIS

- ☐ Check OASIS using Pre-Delivery Symptom Code 991*** to identify any required additional PDI instructions.
- ☐ Confirm that all open Recalls and Field Service Actions have been completed.

2. Mechanical Inspections

- ☐ With the ignition key in the **OFF** position, check battery state of charge. Recharge if indicator is red or voltage measures ≤12.4 V.
- ☐ Using a calibrated digital tire pressure gauge, adjust tire pressure to specification (at outside ambient temperature). **This includes checking the spare tire pressure, or if equipped, the tire sealant and inflator kit for proper location and condition.** *The vehicle must be driven over 20 mph (32 kph) for at least 2 minutes before the low tire pressure warning light will turn off / tire pressure display updates (if equipped).* **NOTE:** Do not use Tire Pressure Monitor Activation Tool.
- ☐ **Inspect the spare tire carrier for damage and inspect that the spare tire is properly stowed — I.E spare tire carrier ratchets/slips 2–3 times for a quarter turn of the jack handle (do not exceed 150 RPM).**
- ☐ Check the windshield washer fluid reservoir(s) and fill to specification, if required.
- ☐ Check engine cooling system degas bottle, when the engine is **COLD**, to ensure the coolant level is between the "MIN" and "MAX" marks on the reservoir. Add coolant only if the level is at or below the "MIN" mark.
- ☐ Visually inspect all underhood components. Check for fluid leaks.
- ☐ Visually inspect all under-vehicle components. Check for fluid leaks.
- ☐ Check all safety belts and seat back latches. Remove any temporary bands from belts or buckle ends (if applicable).
- ☐ Remove plastic **BRAKE** covers attached to rotors and calipers (if equipped). **NOTICE: Do not use any tools when tearing or removing the rotor covers. Tools could damage the wheel or damage/dislodge brake components. Covers must be removed from inboard side to avoid potential scratching of wheel finish. Refer to Brake Cover Removal Process instructions located in the PDI tab on PTS.**

3. Install Loose Ship Items

- ☐ Install other loose ship items listed on the loose ship label. Refer to instruction sheets packaged with loose ship items (where applicable).

4. Functional Checks and Set-Up

- ☐ Transport mode should not be exited until customer demonstration or delivery. Key fobs, door lock switches, and other electronics may not function correctly until Transport Mode has been exited. Return to this step as required to set up or test items that will not function properly until Transport Mode has been disabled. Refer to WSM 419-10 for additional detail.
- ☐ Set clock and radio pre-sets for all bands (use auto pre-set feature if equipped).
- ☐ Check instrument cluster gauges for proper operation.
- ☐ Set language Electronic Message Center.
- ☐ Turn on deployable running boards in Electronic Message Center (if applicable).
- ☐ Turn on auto power folding mirrors in Electronic Message Center (if applicable).
- ☐ Check power windows for proper operation.
- ☐ Check key fob operation.

5. Road Test

- ☐ Check safety belt chime/dash indicator.
- ☐ Start vehicle and check throttle and idle return, check driveability.
- ☐ Check the operation of the front and rear cameras (if equipped).
- ☐ Check for squeaks and rattles, vibration and windnoise.
- ☐ Check transmission performance.
- ☐ Check speed control (if equipped).
- ☐ Check transfer case (if equipped).
  NOTICE: Do not engage 4L on solid road surfaces.
- ☐ Check reverse park aid (if equipped).
- ☐ Check brakes (including parking brake).
- ☐ Check heater, air conditioner, defroster, ventilation and electric cooling fan systems.

6. Appearance

- ☐ Remove interior covers. **NOTE: Do not remove any reference material or labels from their location as installed from the factory, to ensure customer awareness.**
- ☐ Remove exterior covers.
- ☐ Wash vehicle, clean the wiper blade element. **(Do not use a commercial or high-pressure wand on the surface or edge of stripes and graphics. This can cause damage to the film and cause the edge of the film to peel away from the vehicle surface.)**
- ☐ Inspect paint for factory defects. Refer to Warranty and Policy Manual for repair policy. Repairs due to lot damage are the responsibility of the Dealership.
- ☐ Clean all inside windows and mirrors.
- ☐ Install floor mats in vehicle. **NOTE: The driver's floor mat must be securely fastened to the floor by attaching the mat to the provided hook or snap grommets. Do not place a floor mat on top of an existing floor mat.**
- ☐ Place necessary owner publications in vehicle, including Owner's Guide and keyless entry code card (if equipped).
- ☐ Ensure the MPR (Manual Park Release) cover is pushed closed prior to delivering to the customer. The MPR cover is located below steering wheel on the instrument panel.

7. Customer Delivery (Items in this section should be completed just prior to customer demonstration or delivery.)

- ☐ Deactivate transport mode. For additional information, refer to WSM Section 419-10. **NOTE: If vehicle is equipped with intelligent access and still in transport mode, the IA transmitter (key fob) must be inserted into the backup slot on the steering column. If this step is not performed, the key fob will not function and the vehicle will not crank/start.**

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See the Work Shop Manual or the Owner's Guide for specifications and details on performing any procedures or for description and operation of vehicle features. All repairs found necessary during this pre-delivery inspection must be completed prior to delivery of the vehicle. Dealership authorized personnel in the service department should perform appropriate diagnostics and warranty repair (if applicable) per Ford Motor Company service publication procedures and warranty policies. See Ford Warranty and Policy Manual for directions on submitting Transportation or Warranty claims, repairs not meeting this criteria are the responsibility of the Dealership.

Dealer Name: _____ Dealer Sales Code: _____

By signature below, I certify that all items on this sheet have been inspected on this vehicle in accordance with all applicable procedures and all necessary operations have been performed by a service technician. I confirm that all open recalls and field service actions have been completed. I understand that it is a Sales and Service Agreement requirement to maintain this record in the Dealer's vehicle service file.

Dealer Authorized Signature: _____ _____ Date

Technician Signature: _____ _____ Date